

Dear Commissioners:

Don't prevent states from fixing my cell phone problems. I am writing to oppose CG Docket No. 04-208 and WT Docket No. 05-194, which will unjustly take away the authority of states to tackle problems with cell phone service, including abusive cancellation penalties. Worse, the proposal will put in place a weak set of cell phone company-endorsed rules that offer no improvements in service or enforcement.

It's time to adopt policies that force cell phone companies to improve the level of service they provide to consumers. I want the regulators to get my state to improve my cell phone service! NOT not to improve it..what kind of a joke is that. Its their false advertising , their false ploy to get you in a contract...they have lied to the public and then charge sky hi. So don't prevent my state from improving their cell phone services.

Aida Campbell

I make

local calls, and at times, I have to dial an area code. Then on the same issue, my calls get dropped near my home. Its a local call for heavens sakes. Its takes away my minutes trying to make calls because of the inadequacies for the cell phone companies, that profess that, digital or sms works great for poor signal area. That is a lie. Then they want me to buy a new phone, because I have the mergers companies cell phone and I need to get a new card.

That

makes no sense that I buy a new phone to be in their plan if they already purchased the company I was with. Then the signals get worse and worse.....and worse!!

Although CG Docket No. 04-208 purports to address consumer frustration with confusing cell phone bills, hidden fees and misleading advertising, the proposal does little for consumers. In the name of helping us, the agency is proposing to block states from passing their own pro-consumer laws. As bad, WT Docket No. 05-194 would bar state courts from enforcing state law when it comes to unfair and abusive cell phone contracts. That's going too far.

States are responding to consumer complaints. Don't stop them! And don't give in to adopting weak, industry-drafted rules in their place. The FCC should stand up to the cell phone industry, and respect states rights and strong consumer protections.

Sincerely,

Aida Campbell